

NATIONWIDE
USA movers

A Move Management Company



ABOUT NATIONWIDE USA MOVERS

PLANNING YOUR MOVE

HELPFUL INFORMATION

WHAT OUR CUSTOMERS THINK OF OUR SERVICES

"It was the best moving experience! We had a quick closing and had to be out within a two-day period. I had to be out of my house fast. I contacted Nationwide USA Movers and they set me up with a virtual estimate within 20 minutes. I got signed up with a great moving company through these guys and the move went without a hitch. Great customer service team."

George L. Fairfax, VA to Seattle, WA



"I was referred to Nationwide USA Movers by a friend that had used their services, and who had a very positive experience from start to finish. My experience with this company has been amazing: they have been available anytime that I have I contacted them, always ready to answer any questions and help me with my moving process. I would definitely use this company again!"

Joyce S. Brooklyn, NY to El Paso, TX



"I have used this company to do a move within my town. They were able to link me with a good local company with better pricing. They kept in contact with me throughout the entire move."

Alison V. Morristown, NJ



"I had to move from Virginia to California. As I started to shop around for moving companies, I quickly came to realize how expensive it was going to be to move my 5 bedroom home. I came across Nationwide USA Movers and I had an estimate done. They found me a van line agent that was \$10,000 less than other big companies that I have received bids from. Also, the Nationwide USA Movers consultant was always available to take my calls or reply to texts and emails. I will surely recommend these guys to all of my friends and family."

Melissa E. Alexandria, VA to San Francisco, CA



"Nationwide USA Movers provided me with a variety of moving companies to choose from. I selected a very professional moving company through these guys, and they did a great job setting up and managing my move for me. I will definitely be recommending them to friends and family."

Henry W. Sparta, GA to Frisco, OH



FOR MORE REVIEWS OR TO LEAVE A REVIEW VISIT US AT

www.nationwideusamovers.com

ACCESS TO MORE THAN 7,000 LICENSED AND INSURED MOVING COMPANIES



**WE FIND YOU HIGHLY REPUTABLE, PROFESSIONAL MOVERS
WITH THE LOWEST AND BEST PRICES**

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**“WE FIND YOU RELIABLE, HIGH QUALITY MOVING COMPANIES
THAT WILL FIT YOUR BUDGET AND NEEDS”**

About Nationwide USA Movers



Nationwide USA Movers has been helping both individuals and families move and relocate for the last 30 years, providing customers with the highest quality and most reliable moving services nationwide.



Our highest priority is to provide our customers with a stress-free move to make their relocation process as easy as possible.



Nationwide USA Movers will stay at your side monitoring and managing your move from start to finish.



ABOUT NATIONWIDE USA MOVERS

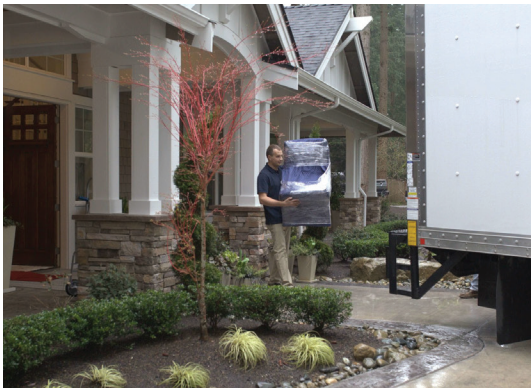
WHY CHOOSE NATIONWIDE USA MOVERS

If you have an upcoming move, you are busy enough with work arrangements, caring for your family, and the stressful process of finding a new home. Also, in today's economy, it is important to be budget conscious while preparing for your move. You have so many other financial obligations during as well as after your move. Nationwides USA Movers is here to help make it a smooth transition for you.



What Nationwide USA Movers can do for you

Nationwide USA Movers is here to be your helpmate during this moving process. Our professional moving consultants know that your time is valuable. Therefore, our team will be more than accomodating, and will do the majority of the work for you. After our easy, time saving, and secure virtual survey, Nationwide USA Movers will provide you with a variety of moving quotes from reputable, high quality, insured, bonded, and FMCSA-authorized moving companies. We can also provide you with quotes from major van lines. Not having to contact movers individually, checking their reviews, or trying to compare apples to apples will save you precious time.





You will receive quotes all together in one single email, making finding your perfect mover an easy and fast process.

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Reliable Quotes

We will work to get you the highest quality movers at the most affordable prices among hundreds of nationwide moving carriers within our network.

Nationwide USA Movers does not endorse any particular moving company. We understand that your needs vary, so we've partnered up with only the most professional and reliable movers around. Providing you with top of the line moving companies ensures that you get the best service at an affordable price on the date you need to move. This is a hassle free process for you, as the legwork is handled by our team.

And don't worry about the additional expense of Nationwide USA Movers services. Each of these moving companies are contracted and bid for your business. They cover the expenses while we handle the work. This is a win-win situation for you. You never eat any of the costs – guaranteed.



Consulting With a Professional

Unlike other online quote agencies, Nationwide USA Movers assigns you your own personal, professional moving consultant. Our moving consultants have over 20 years of experience in the relocation industry.

You can expect quality care, respect, and a detail-oriented individual assisting you with your move. They will deliver the very best quality moving companies that fit your specific needs. And most importantly, you will have some of the lowest pricing bids for your upcoming move.



You will work one-on-one with your professional moving consultant. They will be available for you 7 days a week for the duration of your moving process. Nationwide USA Movers will be at your side throughout your moving process monitoring and managing your move from start to finish.

There are no hassles or lost notations. Your personal representative will know your budget concerns, moving dates, and special circumstances that should be factored in. You never have to worry about explaining your needs twice when using our company.

NATIONWIDE USA MOVERS MOVING SERVICES

Virtual or On-Site Survey



Nationwide USA Movers offers its customers the opportunity to choose between traditional On-Site Survey and Virtual Survey.

Virtual Surveys are easy, time saving, accurate and are a fast way to get your move estimate done.

Here's how they work. Using your phone or tablet and our easy-to-use virtual survey app, one of our professional moving consultants will guide you and perform a virtual walkthrough of your residence. Virtual Surveys generally take up to 20 min.

Long distance Move

Long distance moves are moves that involve moving household goods across state lines. They can also be referred to as interstate moves, state-to-state moves, or cross-country moves. All moves that involve crossing state lines require special federal authority. Moving companies that perform long distance moves will need an US Department of Transportation (DOT) number license obtained through the Federal Motor Carrier Safety Administration (FMCSA). Long distance moving quotes take many factors into account as the weight or volume of your belongings, the distance of your move, and what services you request (i.e. packing, storage etc.).



Local Move

Local moves are considered moves that are a short distance within the same state (under 50 miles). A local move is commonly charged at an hourly rate and includes charges for additional services (packing, storage, etc.). The size of your current home, and the specific items you are moving will determine the number of people needed on a moving crew and the number of trucks required. Additionally, most moving companies will add a travel fee to cover fuel costs for the drive from their headquarters to both ends of your move.



Storage



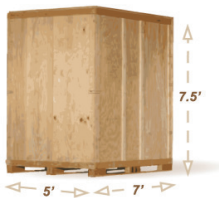
Are you waiting to close on your new place? Are you getting your house ready to sell? Are you just downsizing from your current space to a smaller one and need to store some of your belongings? We can help you! Moving companies in our network offer a variety of storage solutions: short-term, long-term, and storage in transit (S.I.T.) service. Your belongings will be stored in climate controlled facilities, and when you're ready to receive your stored belongings, we will arrange for the moving company to deliver them to you.

Packing

Packing can be the most overwhelming part of the move! We can help! All of the moving companies within our network provide full packing, partial packing and unpacking services. Full packing service is ideal to eliminate stress and save time. No matter the size or destination, packing crews can take care of this task so that you don't have to.

Have you already packed, or do you prefer to pack some of your belongings? Partial packing option is the ideal one for you. During your estimate process, we will assess which rooms and items you plan to pack yourself and how we may assist in the packing process. We also offer unpacking services to relieve you of the stress that this type of task can typically bring.

In addition, if you have fragile items in your home, we can arrange for custom crating services for specialty goods such as large mirrors, valuable artwork, glass tabletops, antiques and more.



Small Moves & Container Moves

Do you require a small move or need to move just a few items to another state or cross-country, but don't want to deal with the required minimum weight some moving companies apply? We can assist you! Agents for the major van lines in our network offer "small move" programs that are ideal for

Moving Help

Have you decided to move yourself but don't want to deal with the hassle of packing, loading and unloading? Are you looking to avoid asking friends and family for help? Good news! We can provide you with labor-only moving professionals to help you load and unload.



PLANNING IS THE KEY TO A SUCCESSFUL AND STRESS-FREE MOVE

Our moving guide will help you prepare for your move and provide you with more peace of mind

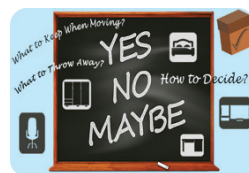


Decide when you want to move.

Summer months are the “peak” of the moving season so, if you can, plan to move in another period of the year and always book your move well ahead to secure the date you want to move.

Decide what to move and what to leave behind.

Tour your home and create a list with 3 columns: items for moving company to move, items you’re going to move yourself, items you want to sell, give away or discard.



Decide whether you want to do any packing or you want your items professionally packed.

If you choose to do your own packing, we recommend that you use appropriate packing supplies (see our Packing Tips on page 14) and have everything packed and ready for loading when the moving van arrives. Remember that hazardous and perishable materials cannot be packed and moved by any moving company (see our list of Things Professional Movers Will Not Move on page 24).

Make it clear which packed items you will move yourself, leave behind or need to be moved by the moving company by marking each box accordingly.





Decide whether you're going to move your car or you need us to move it for you through a professional car carrier.



Make transportation arrangements for your pet if you have one. Pets cannot be moved in a moving van.

Make arrangements for you plants.

If you have plants, consider giving them to a friend or local charity. Most house plants will not live through being transported in a moving van.



Make sure to back up all of your computer files before moving if you plan to have the computer moved with all of your other items.

ON MOVING DAY



On the day of your move, make sure to be there to answer questions and sign paperwork that should list your items and their condition.



Before the movers leave, make sure you do a final walkthrough of your home to be sure nothing has been forgotten.

MOVING IN



For the day you move into your new home:

- Make sure the house is ready before the van arrives.
- Be there to accept the delivery.
- Check your household goods as they unload.
- Note on the van operator's copy of the inventory any missing or damaged items.
- Let the crew know where you want your items to be placed (furniture, rugs, etc.).



PACKING TIPS

**"IF YOU PLAN TO PACK YOUR OWN HOUSEHOLD GOODS
MAKE SURE YOU DO IT IN THE BEST POSSIBLE WAY"**



Packing correctly is essential for protecting your items from damage and will make unpacking easier once in your new home.

No matter what part of the house you're packing, what you're moving or how far you're going, make sure you have all of the necessary material to organize and safeguard your belongings.

When you pack, make sure to place a layer of protection at the bottom of the box as well as on top of everything once the box is filled; wrap any fragile items in a protective layer of bubble wrap and also wrap anything that you think could damage something else. Make sure to fill the empty space in the box with packing materials. Seal the boxes with tape and label each box so that you can find everything more easily when you unpack. Try to keep the contents of each room packed separately.

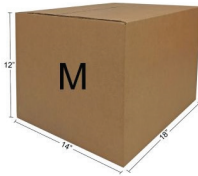




If you're confused about which professional material you need, don't worry, the list below of moving boxes and their purposes will help you determine the appropriate boxes for your belongings:



1.5 cu. ft. carton: Small carton (Size: 16" x 10" x 10") for heavy items such as books, files, music CDs and DVDs/video



3.0 cu. ft. carton: Medium utility carton (Size: 18" x 14" x 12") often used for pots and pans, toys, and small appliances



4.5 cu. ft. carton: Large carton (Size: 20" x 20" x 15") used for bulky items, such as linens, towels or toys, pillows or large lampshades



Dishpack (or China Barrel): Heavy duty carton used for dishes/china, crystal and glassware



Wardrobe carton: (Size: 20" x 20" x 34") A "portable closet" that keeps clothes or draperies hanging on a built-in bar



Mirror cartons: Several sizes of telescoping cartons for framed pictures, mirrors or glass



TV cartons: Several sizes for TV size between 32" and 70"



Mattress cartons or bags: Available in queen/king, double, single (twin) and crib sizes. A separate carton or bag is necessary for box springs

Besides moving boxes you will also need:

Bubble wrap: Ideal for moving and protecting fragile items

Stretch wrap: A special plastic covering that safely adheres to furniture and protects it from snags, tears, and dirt

Packing paper, tape and markers





MOVING TERMINOLOGY

This moving terminology guide will help you to understand the information you receive throughout your relocation

Accessorial (additional)

services- These are services such as packing, unpacking, appliance servicing, that you request to be performed or are necessary because of landlord requirements or other special circumstances. Charges for these services are in addition to the transportation cost.

Advanced Charges- Charges for services performed by someone other than the mover. A professional, craftsman, or other third party may perform these services at your request. The mover pays for these services and adds the charges to your bill of lading.

Agent- The local moving company representing a national van line. May serve as booking, origin, destination and/or hauling agent.

Appliance Service by Third

Party- The preparation of major electrical appliances to make them safe for transportation. Charges for these services may be in addition to the transportation cost.

Bill of Lading- The receipt for your shipment and the contract for its transportation.

Booking Agent- The agent that accepts the order for the customer's move and registers it with the van line. The booking agent may or may not be the origin or destination agent

Broker- A company that arranges for the transportation of household goods by a registered moving company.

Carrier- The mover transporting your household goods.

Cash on Delivery (COD)- This means payment is required at the time of delivery at the destination residence (or warehouse).

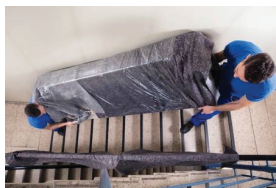
Change Order- A form used to amend the amount indicated on the original estimate due to the addition or deletion of items to be shipped or services requested by the customer.

Diversion- When a customer changes the destination of their shipment after it is en route. Transportation charges shall be calculated from the point of origin to the point at which the carrier is able to effect the diversion, plus the transportation charges from the diversion point to the new destination point.

Estimate- A general calculation of the transportation charges, as well as costs for additional services requested by the customer. Includes an estimation of shipment weight.

Expedited Service- An agreement with the mover to perform transportation by a set date in exchange for an agreed upon additional charge.

Flight Charge- An extra charge for carrying items up or down flights of stairs.



Guaranteed Pickup and/or

Delivery Service- An additional level of service featuring guaranteed dates of service. Your mover will provide reimbursement to you for delays. This service may be subject to minimum weight requirements.

Hauling Agent- Agent who owns the van assigned by the van line to transport your possessions.

High-Value Article- These are items valued at more than \$100 per pound.

Household Goods- They are the personal effects or belongings to be moved.

Individual Shipper- Any person who is or is identified as the shipper, consignor, or consignee of a household goods shipment. Generally the individual shipper owns the household goods being transported and pays his or her own tariff transportation charges.

**Impracticable Operations-**

Conditions which make it physically impossible for the mover to perform pickup or delivery with its normally assigned road-haul equipment. The mover is required to use specialized equipment and/or additional labor to complete pickup or delivery of your shipment. A mover may require payment of additional charges for services required due to impracticable operations, even if you do not request these services.

Inventory-The detailed descriptive list of your household goods showing the number and condition of each item.

Line-haul Charges- The charges for the transportation portion of your move.

Long Carry- An added charge for carrying articles excessive distances between the mover's vehicle and your residence.

Mover- A household goods motor carrier and its household goods agents.

Order for Service- The document authorizing the mover to provide all of the services described in your mover's estimate.

Order (Bill of Lading) Number-

The number used to identify and track your shipment.

Origin Agent- Agent at origin responsible for performing packing and preparing necessary documentation.

Peak Season Rates- Higher line-haul charges that may be applicable during busy moving season (usually between May and September.)

Pickup and Delivery Charges- Separate transportation charges applicable for transporting your shipment between the storage-in-transit warehouse and your residence.

Reasonable Dispatch- The performance of transportation on the dates, or during the period of time, agreed upon by you and your mover as shown on the Order for Service and/or the Bill of Lading. The term "reasonable dispatch" excludes transportation provided under your mover's tariff provisions requiring guaranteed service dates.

Registration Number- The number assigned by the van line to identify your shipment. Found in the upper right-hand corner of the Order for Service and the Bill of Lading.

Relocation Consultant- The agent sales representative responsible for providing the customer with an estimate of the cost of his/her move, as well as for answering any and all questions the customer might have in regards to the moving process.

Shipment- Your personal property (household goods) that is being transported from your origin address to your destination address.



Shuttle Service- Use of a small-er vehicle to provide service to residences that are not accessible to the mover's normal line-haul equipment because of physical constraints (extremely narrow road, inadequate parking area for the truck, weak bridge, etc.). Charges for this service are based on the weight of the shipment and the location where the service is performed.

Stair Carry- An additional charge for carrying items up or down flights of stairs. Charges for these services may be in addition to the line-haul charges.

Storage-In-Transit (SIT)- Temporary warehouse storage of your shipment pending further transportation, for example, if your new home isn't quite ready to occupy. You must specifically request SIT service, which may not exceed a total of 90 days of storage, and you will be responsible for the added charges for SIT service, as well as the warehouse handling and final delivery charges.

Tariff- A document, issued by the mover, containing rates, rules, regulations, classifications, or other provisions.

Valuation- The monetary value that you declare for your shipment. This is the maximum amount that your mover is liable for in the event of loss or damage to your shipment.

Warehouse Handling Charge- The charge that may be applicable each time SIT service is provided. Charges for these services may be in addition to the line-haul charges.

EVERYTHING YOU NEED TO KNOW ABOUT:

MOVING INSURANCE AND VALUATION

What is moving insurance?

Moving insurance works basically the same way as auto insurance. Just like you can get into a fender bender no matter how good a driver you are, moving accidents can happen to even the most careful people.

Moving insurance offers protection for your belongings that get damaged during a move. The details of what your insurance covers depend on your policy, but it can range anywhere from fires or floods to a mover accidentally dropping your new 70-inch TV.

Technically, moving companies can't sell insurance, but under federal law they are required to provide valuation options. You can also get insurance from third-party insurance providers, which we'll get into later.



Here are the three different options available to you:

- Released value protection
 - Offers coverage up to \$0.60 per pound for items
 - Doesn't cover full market value
 - Comes standard in moving package
- Full-value protection (FVP)
 - Repairs broken items
 - Replaces broken item with a similar one
 - Offers a cash settlement equal to the item's market value
 - Doesn't cover items of extraordinary value (more than \$100 per pound)
- Third-party insurance
 - Covers damage from natural disasters (e.g., floods, tornadoes)
 - Covers items of extraordinary value (more than \$100 per pound)
 - Supplements value protection valuation



What is valuation?

Insurance can cover any damage done to your goods during the move, while valuation is the amount of liability a moving company takes if your belongings get damaged during transit. Coverage under valuation is much more limited than insurance and usually refers only to how much a company will reimburse you on an item.

Different moving companies offer different types of valuation. Below are the two most common forms of valuation.

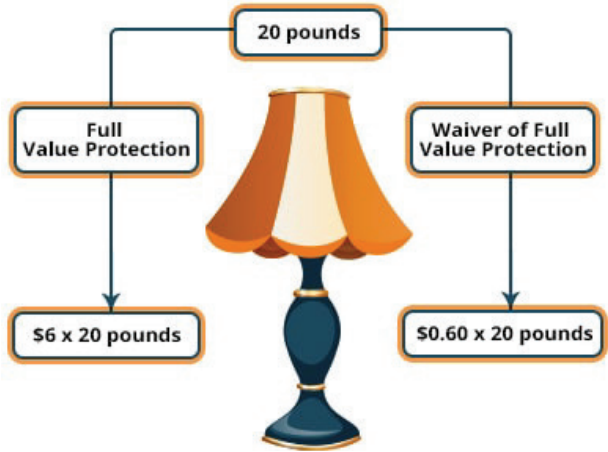
Released value protection

Also referred to as basic coverage protection, this option offers bare minimum coverage and is included in intrastate moves and interstate moves. For intrastate moves, this option covers \$0.30 per pound per item, and for interstate moves, it covers \$0.60 per pound per item. For example, if you had a 100-pound dresser that broke during the move, you would receive \$60 for it.

It's important to note that your items won't be covered as high as their market value, but this option is nice because it's always included in the cost of your move.

Full-value protection (FVP)

This type of valuation—which costs extra—offers more extensive coverage than the basic coverage but is still not as comprehensive as insurance. With FVP, moving companies are liable for the current market value of your belongings and will offer three solutions if they break one of your belongings during a move:
Repair the item
Replace the item with a similar one
Offer a cash settlement equivalent to the broken item's current market value.



How do I know if my moving company offers valuation?

Again, under federal law, moving companies are required to offer valuation options, with released value protection included in every package. All moving companies offer some sort of valuation policy, but to see what a specific company offers, you'll have to peruse its website or give them a ring.

What doesn't valuation cover?

Anything that happens beyond the control of licensed movers (e.g., earthquakes, fires, floods, etc.) isn't necessarily covered by valuation, and there are certain reasons why your moving company might limit how much liability they take. Here are some examples:

- If you packed your own belongings instead of having movers pack them for you
- If you failed to report lost or damaged items immediately after the move (for most moving companies, this window of opportunity is up to nine months)
- If you failed to specify in writing prior to a move that an item has extraordinary value
- If you packed dangerous or precarious materials without notifying your move



A key advantage in using moving insurance is that, unlike valuation, it doesn't have liability limits on damaged items and it covers things like natural disasters.



What is third-party insurance?

Third-party insurance providers handle moving insurances for moving companies, since moving companies aren't authorized to sell insurance themselves. With third-party insurance, you can still purchase full coverage—just from a separate provider.

For example, if you've chosen basic valuation to cover your move but want additional coverage, third-party insurance lets you pull this off. Since basic protection covers only up to \$0.60 per pound, third-party insurance can help make up the \$0.40 difference to the dollar. Before getting third-party insurance, be sure to see if your homeowners or renters insurance policy already covers you.

Do I need moving insurance?

This all depends on how pricey and valuable your goods are—and if you want insurance over valuation. For instance, if you live in Florida and are moving during prime hurricane season, it might make more sense to go with insurance, since it protects against water damage.

But if you're moving locally and your concern is less about unpredictable weather and more about a mover shattering your favorite Williams Sonoma plate set, you're probably better off going with a valuation option.



Does my homeowners policy cover the move?

It's all case-by-case, but generally speaking, most homeowners insurance policies don't cover household goods in a move—or their coverage is extremely limited. Homeowners insurance policies cover your belongings while movers are packing them in your home, but your belongings won't be covered in transit, which is the whole point of having moving insurance in the first place.

If the thought of this worries you and valuation doesn't seem like enough protection, moving company insurance can be a good solution. But remember, moving companies aren't authorized to sell insurance themselves, so you'll have to get it from a third party.

The takeaway

All moving companies offer two different kinds of valuation. Both of them can protect your belongings, but only to a certain extent. If you want straight-up insurance, you'll have to get it from a third party.

Remember:

Released value protection, a.k.a. basic valuation, offers coverage up to \$0.60 per pound on items.

Full-value replacement repairs give full coverage on all your items but doesn't cover items that are worth more than \$100 per pound.

Third-party insurance supplements valuation coverage on extraordinary items more than \$100 per pound on damage from natural disasters.

If you're more concerned about weather-related damage to your belongings, go with third-party insurance. But if you care more about chipping your Anthropologie tea cups, valuation options are going to be your friend—especially full-value replacement.



Things Professional Movers Will Not Move

When it comes to moving, you have enough to worry about in regards to transitioning into your new home. Finding out your mover cannot move some of your belongings on moving day will leave you just short of ripping your hair out. To avoid the added stress of surprises like this, it's best to do your research and be prepared for what's to come. Follow this list of items your movers will not move so you can arrange what to do with them before moving day rolls around.



Hazardous Material

- Corrosives
- Bleach
- Ammonia
- Nail polish remover
- Other chemicals

These items are dangerous for your movers to move. Hazardous materials create too many variables in the moving process. Luckily, most of these are household items that can be easily replaced when you arrive at your new home.



Explosives

- Ammunition
- Fireworks

This might seem pretty obvious, but you would be surprised at what some people try to move. Anything that puts your movers or your other belongings in danger definitely cannot be shipped.



Combustible/Flammable Items

- Propane tanks
- Aerosols
- Paint
- Gasoline
- Lighter fluid and kerosene
- Charcoal

Similar to hazardous material, combustible items are simply too dangerous to transport in a moving van or truck. The tiny inconvenience of not being able to move these items is definitely better than a flaming alternative!



Perishable Food

It's important to check your movers' policy on food. Some moving companies will not ship any kind of food, while others just won't ship the perishable items. Anything that can soil in transit should definitely not be shipped. In addition to potentially damaging the other belongings that you shipped, food like this can attract insects, which both you and your movers definitely want to avoid.



Pets

Even though your pets may be caged or extremely well-behaved, your movers simply will not move them. Moving trucks can get very hot or cold inside depending on the weather. This atmosphere definitely wouldn't suit your furry friends.

Plants

You might not know this, but there are actually laws against moving certain plants certain distances. This is because some states are free of insects and diseases that afflict other states. Transporting plants may mean introducing such invaders to your new state. Because of laws like these, moving companies generally won't move your plants across state lines. Even if they were allowed to move them, plants could soil or die in transit, potentially damaging your other belongings.



Valuables

- Cash
- Financial and personal documents
- Jewelry
- Checkbooks and credit cards
- Medicine

While your moving company may not have a specific policy against transporting valuables such as these, it's generally a good idea to keep these things with you as you move.

**AGENT REFERRAL DISCOUNT CODE***

***Customers: Please Mention Referral Code When Calling
To Set Up Your Move Estimate**



A MOVE MANAGEMENT COMPANY

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Nationwide USA Movers, Inc Is A Federally Licensed And FMCSA Authorized Nationwide Household Goods Moving Manager/Broker That Performs Moving Estimates And Provides Customers Nationwide With Better-Priced Moving Quotes And High Quality Moving Services From The Major Van Lines And Other Moving Companies. Nationwide USA Movers Arranges And Manages The Transportation Of Customers' Household Goods By Authorized Household Goods Motor Carriers. Nationwide USA Movers Inc Is Not A Motor Carrier, Does Not Own Moving Trucks And Will Not Act As A Carrier In Any Way During Your Move. Nationwide USA Movers Inc Estimates Are Based On The Published Tariff & Rates Of Contracted Household Goods Motor Carriers Included In The Network. All Quotes Will Be Given Through Nationwide USA Movers Inc As Independent Contractor For Van Line Agents Or Under Broker-Carrier Agreement For Other Independent Carriers . All Tariff Rates Are Available For Public Inspection Upon Request.

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