



## Nationwide USA Movers Inc. Privacy Policy

WE TREAT MATTERS OF PRIVACY AND INFORMATION SECURITY SERIOUSLY. This Privacy Policy applies to the use of this web site by both consumers and Professionals.

This Privacy Policy tells you how Nationwide USA Movers Inc. (therein referred as “we” or “us”) collect, use and share information, that may be collected by us or third-party companies authorized to act on our behalf (“Representatives”) in written or electronic/video surveys.

### Type of Information collected

#### Non-Personal Information

- When You use Our website, our servers may automatically collect certain Non-Personal Information such as: Your IP address, Your operating system, or Your browser.

#### Personal Information

- Your Personal Identifiable Information (PII) The Personal Information We collect, and store is the information that You voluntarily disclose to Us for the functionality of Our site upon registration or ordering, including but not limited to any information that identifies, relates to, describes, or is capable of being associated with a particular individual. Whether or not You submit the following information to Us, "Personal information" means information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household. This personal information includes, but is not limited to, the following if it identifies, relates to, describes, is reasonably capable of being associated with, or could be reasonably linked, directly or indirectly, with a particular consumer or household:
  - Name or alias, phone number, address, billing address, IP address, email, account name.
  - Internet or other network activity such as browsing history or interactions with websites, apps, or ads; or
  - Geolocation data
- Depending upon the services you are set to receive, we may collect information defined as “Personal Information” which could be used to identify you and may include your name, street and email addresses, phone numbers, and may also

include your sensitive financial information, such as credit card or other bank account data.

- We may also collect details about the nature of the goods being moved and/or stored, including any photographic, video, and/or other digital image capture of those goods. Moreover, if required we may collect the names and contact information for other people involved in the shipment or authorized to provide directions on your behalf.

### **What We Do With Your Personal Information**

- We use the collected Personal Information for our general business purposes such as to respond to requests for estimates, other inquiries or to perform services you have requested. Please be aware that to provide you with the full range of services you request from us it is necessary for us to share Personal Information with Companies/Representatives that are part of our network. We require those companies to use your Personal Information solely for the purposes for which it was provided and consistent with this Privacy Statement although it is possible that those other Companies may have their own privacy policies or no policy at all. We are not responsible or liable for the independent privacy policies of those companies.
- We may use Your Personal Information for any legal purpose in Our sole discretion, including but not limited to: membership, registration, log-in, or order fulfillment purposes. You agree that We may also use Your Personally Identifiable Information to contact You by phone, U.S. mail, texts or email

### **Storage and Security of Personal Information**

- **Data Protection Officer:** We have designated a Data Protection Officer (DPO) for Us who has the duty to: Ensure by contract that third parties to whom the company transfers personal information will adequately protect the information and use it only for specified lawful purposes; protect Your personal data using appropriate security measures; notify authorities of personal data breaches; obtain appropriate consents for processing data; keep records detailing data processing; train privacy personnel and employees.
- **Information Storage:** We store Your Personal Information on Our computers, and we believe we have reasonable security measures in place including administrative, technical and physical safeguards that are appropriate for the size and complexity of Our business to protect Your Personal Information including encryption of any personally identifying information.
- We use reasonable measures to safeguard the security and integrity of your Personal Information through procedures and technology designed for that purpose. We always safeguard your own Personal Information by safely disposing of any records or reports that are no longer needed and by limiting access to our facilities to authorized representatives only.

- Security Breach Notice: For any unencrypted data that We maintain, that includes Personal Information, we will notify You of any unencrypted Personal Information that was, or is reasonably believed to have been, acquired by an unauthorized person.

### **Data Sharing**

- No mobile information including Personally Identifiable Information (PII) will be shared with third parties/affiliates for marketing/promotional purposes. This information is never sold, rented, released, or traded to others without prior consent or legal obligation.
- All other use case categories exclude text messaging originator opt-in data and consent this information will not be shared with any third parties
- Depending on the services you are set to receive, your information may need to be shared, used, and/or stored globally. Your information will be retained as necessary to provide the services. This may include a period of time after the services are complete in order to comply with our regulatory, audit, contractual, and other legal obligations. We may also share your Personal Information with other organizations outside Nationwide USA Movers network when required by law. For example, we may share personal information to: protect against fraud, respond to a subpoena or summons or respond to law enforcement or regulatory authorities.
- We will not disclose your Personal Information to anyone outside unless you have authorized us to do so or as otherwise indicated in this Policy or as required by law.

### **SMS communication**

- Text Message Opt-Out: If you are receiving text messages from us and wish to stop receiving them, simply respond with either “STOP” or “UNSUBSCRIBE” to the number from which you received the message. Once we receive your message, you will no longer receive further text messages from us.

### **Onward Transfer**

- If you choose to provide us with your information, you consent to the transfer and storage of that information on our server.
- The information we collect is subject to U.S. state and federal law. If you are accessing the Websites from other jurisdictions, please be advised that you are transferring your personal information to us in the United States where data protection and privacy laws may be less stringent than the laws of your country.

### **Changes to the Privacy Policy**

- We reserve the right to revise this policy from time to time without prior notice. You will be notified of any material changes in Our Privacy Policy either by email or by a conspicuous posting on Our Website.